



BRAINSTORM COMPUTERS & TECHNOLOGY, INC

321 Wall St.
Kingston NY 12401
845-331-5659 www.brainstormkingston.com

Drop-Off Form

Customer Information:

Name: (Please Print):	<input type="text"/>	Home Phone:	<input type="text"/>
Street Address:	<input type="text"/>	Cell Phone:	<input type="text"/>
City, State:	<input type="text"/>	Email Address:	<input type="text"/>
Zip Code:	<input type="text"/>	Pick Up Person:	<input type="text"/>

Login Information:

If no password is provided it may need to be reset.

User Account 1:	<input type="text"/>	Password:	<input type="text"/>	Administrator:	<input type="checkbox"/>
User Account 2:	<input type="text"/>	Password:	<input type="text"/>	Administrator:	<input type="checkbox"/>

Computer Information:

Is your computer under warranty? Yes: No: How long have you owned it?

What accessories are you including with it?

What e-mail program do you use?

What brand of printer(s) does it use?

What is the problem you are having?

For Use By Brainstorm:

Brand:	<input type="text"/>	OS:	<input type="text"/>
Model:	<input type="text"/>	Service Pack:	<input type="text"/>
Service Tag:	<input type="text"/>	Architecture:	<input type="text"/>

Pricing:

- \$40 - Minimum Bench Fee:** A 30 minute diagnostic for troubleshooting issues.
- \$45 - Data Backup:** Backs up all user data to a provided external device.
- \$35 - Physical Cleaning:** Improves system stability and prevents overheating by cleaning fans, vents, and CPU heat sinks.
- \$105 - Cleaning & Optimization:** We remove unnecessary programs, install security updates, and optimize the system for speed and stability.
- \$105 - Virus Removal & Prevention:** We scan/remove malicious software, install security updates and AV software (if needed) and optimize the system.
- \$105 - Operating System Install:** We install/update the original OS and include our basic software package and optimization. **(ALL EXISTING DATA IS LOST)**
- \$135 - OS Install w/ Data Backup:** After installation, all old non-OS related data is transferred to a single folder and shortcut to it is placed on your desktop.
- \$155 - OS Install w/ Data Restore:** After installation, all data (Documents, Music, Favorites, etc.) is restored to its previous location.
- \$105 - New System Setup/Migration:** Moves and restores personal data, updates, and optimizes a new computer.

Optional Services:

- +\$25 - E-mail Transfer/Restore:** Backs up and restores locally stored e-mail and account info. (Per User Account)
- +\$15 - iTunes Transfer/Restore:** Installs iTunes and restores the library so that it functions properly. (Per User Account)
- +\$15-\$30 - Other Program Transfer/Restore:** Backs up and restores data for specified programs. (Per User Account)

Required Services:

(These may need to be added to any of the packages above if required.)

- +\$20 - Extra User Accounts:** If any of the packages above need to be configured for more than **two** user accounts. (Per User Account above two)
- +\$25 - Out of Date Systems:** Additional work will be required if your system is found to be out of date or missing Service Packs.
- +\$25 - In-Place Installation:** This fee is required if your computers OS is corrupted beyond repair and must be reinstalled onto itself.

Total (Does NOT including NYS Sales Tax)

WARNING: In rare cases, data can be lost while repairing a system. If you do not select a Data Backup option we are not responsible for any data loss.

I understand that Brainstorm may need to apply one of the Required Services listed above in order to complete work on my computer.

I understand that Brainstorm may apply a Physical Cleaning charge when upgrading hardware or to resolve issues caused by overheating.

I understand the risk of data loss if I did not request the Data Backup option listed above and that Brainstorm is not responsible if data is lost.

I understand that failure to claim my computer or set up a Storage Contract within 30 days of repair completion relinquishes its ownership to Brainstorm.

I understand that if a drive installed by Brainstorm fails, it's manufacturers warranty only covers drive replacement and NOT software reinstallation or data loss.

I authorize Brainstorm Computers & Technology to perform the services checked off above to my system, as well any additional services I request.

Signature:

Date: