

BRAINSTORM COMPUTERS & TECHNOLOGY, INC

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Lake Katrine NY 12449
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Drop-Off Form

Customer Information:

Name: **(Please Print)**:

Home Phone:

Street Address:

Cell Phone:

City, State:

Email Address:

Zip Code:

Pick Up Person:

Login Information:

If no password is provided it may need to be reset.

User Account 1:

Password:

Administrator:

User Account 2:

Password:

Administrator:

Computer Information:

Is your computer under warranty?

Yes:

No:

How long have you owned it?

What accessories are you including with it?

What e-mail program do you use?

What brand of printer(s) does it use?

What is the problem you are having?

For Use By Brainstorm:

Brand:

OS:

Model:

Service Pack:

Service Tag:

Architecture:

Pricing:

\$55 - Minimum Bench Fee: A 30 minute diagnostic for troubleshooting issues.

\$45 - Data Backup: Backs up all user data to a provided external device.

\$50 - Physical Cleaning: Improves system stability and prevents overheating by cleaning fans, vents, and CPU heat sinks.

\$135 - Cleaning & Optimization: We remove unnecessary programs and malware, install security updates, and optimize the system for speed and stability.

\$135 - Operating System Install: We install/update the original OS and include our basic software package and optimization. **(ALL EXISTING DATA IS LOST)**

\$195 - OS Install w/ Data Restore: After installation, all data (Documents, Music, Favorites, etc.) is restored to its previous location.

\$135 - New System Setup/Migration: Moves and restores personal data, updates, and optimizes a new computer.

Optional Services:

+\$35 - E-mail Transfer/Restore: Backs up and restores locally stored e-mail and account info. (Per User Account)

+\$25 - iTunes Transfer/Restore: Installs iTunes and restores the library so that it functions properly. (Per User Account)

+\$25-\$45 - Other Program Transfer/Restore: Backs up and restores data for specified programs. (Per User Account)

Required Services:

(These may need to be added to any of the packages above if required.)

+\$30 - Extra User Accounts: If any of the packages above need to be configured for more than **two** user accounts. (Per User Account above two)

+\$25 - Out of Date Systems: Additional work will be required if your system is found to be out of date or missing Service Packs.

+\$40 - In-Place Installation: This fee is required if your computers OS is corrupted beyond repair and must be reinstalled onto itself.

Total (Does NOT including NYS Sales Tax)

WARNING: In rare cases, data can be lost while repairing a system. If you do not select a Data Backup option we are not responsible for any data loss.

I understand that Brainstorm may need to apply one of the Required Services listed above in order to complete work on my computer.

I understand that Brainstorm may apply a Physical Cleaning charge when upgrading hardware or to resolve issues caused by overheating.

I understand the risk of data loss if I did not request the Data Backup option listed above and that Brainstorm is not responsible if data is lost.

I understand that failure to claim my computer or set up a Storage Contract within 30 days of repair completion relinquishes its ownership to Brainstorm.

I understand that if a drive installed by Brainstorm fails, it's manufacturers warranty only covers drive replacement and NOT software reinstallation or data loss.

I authorize Brainstorm Computers & Technology to perform the services checked off above to my system, as well any additional services I request.

Signature:

Date: